

DHS videos help explain application process, how to open a MIBridges account, more

The DHS Contact Center, in concert with DHS Office of Communications, has developed four new videos that help explain the DHS application process, how to use the MIBridges application, what is necessary to verify an assistance application, and how to use the MARS application to estimate benefits for which a person or family may qualify. The videos, which are about two minutes in duration, are available at the [DHS YouTube page](#) and a plan is being developed to create a new site for them at the [DHS public web page](#). The videos and their respective web links are:

- [Where to Find and Fill Out the DHS Application](#)
- [How To Use MIBridges Online](#)
- [What Do I Need to Verify When I Apply for Assistance?](#)
- [How To...See Benefits You and Your Family May Qualify For](#)

The final video explains how to use the Michigan Assistance and Referral Service, commonly known as MARS. This application can help someone estimate the benefits they and their family may qualify for, based on information they provide. The videos are easy to view, simply stated, and only take a couple minutes to view. They are not step-by-step instructional videos, for the most part, but are guides to find, use and save the applications being described. Please review the videos that apply to your work with DHS and save them in your Internet favorites so you can pass them onto clients, partners and others who may find them helpful.